

# UNIVERSITY SETTLEMENT

*annual report*

# 2012

REACHING FOR THE FUTURE •  
ROOTED IN THE PAST





# A MESSAGE FROM OUR EXECUTIVE DIRECTOR AND BOARD CHAIR

A healthy community is not built single-handedly. It is built by the hands, hearts and commitment of many. It reflects all that can be achieved when people come together, when everyone is given the tools to learn how to succeed and grow. As our communities have changed, so too has University Settlement. Walking into the centre today, with its beautiful, welcoming lobby, laughter of the day care children and walls coloured by community art, it is hard to imagine that this is the same Agency that held community dances in the 50's, held music recitals in the 30's and housed newcomers in the 20's. While many aspects of our work have changed over our 103 year history, many have remained the same. Our vision is a community that is safe and healthy and where individuals of all ages, from all social classes and cultures belong. Everyone who walks through our doors has an equal opportunity to grow and learn through participation in artistic, cultural, recreational, educational and employment opportunities.

Under the leadership of our staff and Board of Directors, University Settlement has developed into a vital community hub – a place everyone in the neighbourhoods we serve proudly calls 'our centre'. While we still offer settlement services for newcomers, a service which we were founded upon hence our name, individuals who have never before set foot in our centre are increasingly turning to us for community and connections. In 2012 we held signature events such as the Grange Festival, New Year celebrations and the Newcomer Idol contest. We engaged

With our roots deeply planted, in 2012 we reached out to other organizations in our neighbourhoods and partnered with them to bring affordable programs and services to our users, for example: the MoneyWise Veggie Chef program which is in collaboration with St. Christopher House, Toronto Public Health and Consolidated Credit Counseling Services Inc., summer camp children were able to visit the art gallery and see a baseball game with the help of the Art Gallery of Ontario and the Larry Grossman Foundation, plus many more.

We are a stronger, more connected and effective organization now than we were five years ago. We are successfully implementing our strategic plan by demonstrating responsiveness to community needs, reinforcing the role of community leadership, growing our resource base, increasing partnerships and collaborations and building our organizational effectiveness. Each day we will ensure that we nurture the potential of all those with whom we interact. We continue to redefine the role community centres play in creating strong, healthy and vibrant communities. Together, we are helping our communities and the people within them to learn and grow, one program at a time.

*“Our vision is a community that is safe and healthy and where individuals of all ages, from all social classes and cultures belong”*

our community members through job fairs, music concerts and the Swim 1910 event, to name a few. We hired a Manager for our Out of the Cold Department as well as a Social Worker who have played key roles in enhancing and developing the program. A series of Town Hall Meetings were held for the Out of the Cold clients; their voices were heard and we implemented changes which have impacted the program in a positive way. One of our piano students who studies with Tiina Kiik, 16 year old Wendy He, was awarded the Hagood Hardy Protégé Award from the Minstrel Foundation. Our partnership with CONTACT Contemporary Music continued in July with the Music from Scratch youth program.



*David Prendergast*

David Prendergast  
Executive Director

*Paddi-Anne Crossin*

Paddi-Anne Crossin  
President



# BOARD OF DIRECTORS

2011 - 2012

University Settlement's Board of Directors helps to identify organizational goals and ensure that projects are moving forward. Their dedication, guidance and support are the food that help University Settlement grow. These are special volunteers – 15 in all - who come from various disciplines: finance, human resources, law, medicine, communications and design, to name a few. They care about our communities and the people within them and work diligently to make Toronto a better place for everyone. The real strength of University Settlement has always been the staff and volunteers who help make our communities a better place to live. When new members join we gain a new voice and the excitement that comes along with change. In 2012 we welcomed Devesh Singh, Marcia McClung and Nancy Ker McQueen.

In 2012 we said our farewells to long-serving member Sohrab Movahedi. Saying "thank you" never seems enough. He has made a difference through his dedication and continued support of communities. We are honored to have had him on our Board and are most grateful for his service.

## EXECUTIVE

Paddi-Anne Crossin, President  
Genevieve Brown, Vice President  
Bill Nguyen, Treasurer  
Jenny Friedland, Secretary  
Ruzbeh Hosseini, Member-at-Large  
Devesh Singh, Member-at-Large

## MEMBERS

Richard Carmichael  
Jack Li  
Marcia McClung  
Nancy Ker McQueen  
James Roy  
Dolkar Tulotsang

## EX-OFFICIO

Luke Stringer, Past President  
Adam Vaughan, City of Toronto







# WHAT WE DO: A GUIDE TO US

## DAY CARE

When University Settlement moved to its present location at 23 Grange Road in 1959, a half-day Nursery School was established. In 1971, an Infant Centre was added. At that time, each program functioned independently of the other. The Nursery School eventually developed into a full Day Care program and by 1976 the two programs, the Nursery School and the Infant Centre, were amalgamated under one operating license.

Today, University Settlement Day Care provides a full range of services for a daily maximum of 54 children ranging in age from infancy to 5 years. It houses two separate and well-maintained playgrounds, both of which overlook Grange Park, and contains a private kitchen which supplies daily home-cooked meals and snacks. The Day Care takes full advantage of the facilities offered including a gym, a swimming pool and an auditorium.

## EMPLOYMENT AND TRAINING

The Employment and Training Department is a resource centre that is located at 720 Spadina Avenue which provides pre-

employment assessment, job search resources and tools as well as skills training and counseling. The Department excels at helping individuals obtain employment and start their own businesses as well as helping employers find qualified candidates through pre-screening, interview setup, post-hiring supports, and financial incentives.

Programs include a call centre course, a pre-employment course, a self-employment course, an electrical license preparation course, and a job search program. The team focuses on professionalism, quality service and staying up-to-date on market trends to help individuals and businesses.

## LANGUAGE DEPARTMENT

Being in the heart of downtown Toronto, University Settlement's Language Department has the advantage of providing language training to newcomers to Canada who not only live in the neighborhoods of downtown Toronto but who have come to work here from other parts of the city. The Language Department helps new immigrants and their families to adjust to Canadian



*Left Page: Students from the Music and Arts school*

*Right Page (Top to bottom): Children in our Day Care, Kayak in our pool, Violinist Adrian Anantawan, Day Care Staff.*

oriented, and offer the community low-cost or free access to musical performances throughout the year. Scholarships and financial assistance are available for those students who qualify.

## OUT OF THE COLD

In 1997, University Settlement saw the need that was growing in our community and responded by providing Toronto's only year-round, secular weekend shelter to men, women and couples in downtown Toronto. The Out of the Cold Department is an emergency-based shelter which operates on Friday, Saturday and Sunday nights for those who find themselves in need. The Department offers shelter as well as snacks, dinner and breakfast to clients. Beds are on a 'first come first serve' basis and available services include meals, accommodations and a clothing bank. The facilities allow the program to offer use of showers during program hours and an addition to the program this year, a social worker provides counseling and referrals. Hours of operation are from 5:30 pm to 6:30 am, Friday to Sunday from October to May and Saturday and Sunday only from June to September. As a testament to the need in the community, the OOTC Program has maintained an occupancy rate of over 98% over five years.

## RECREATION

Getting fit, keeping well, and learning something new are all part of the programs and services offered by University Settlement's friendly Recreation Department. Fitness Memberships are available and include many activities such as badminton, table tennis, soccer and volleyball. If members prefer working out with treadmills, elliptical machines, circuit training or free weights there is a Nautilus Room as well. Fitness and Community members enjoy the 25-yard-long pool for: Length swimming, Aquafit classes, Red Cross swim lessons, Synchro Team, family swim times and even kayaking! Our Children's Programs include Growing Up Healthy Downtown, After School programming with an optional late-pick-up for parents, March Break Camp and Summer Camp and annual events where children can learn, laugh and play. Youth in the community are welcome to drop-in every day for free basketball in our gym.

## SETTLEMENT AND SOCIAL SERVICES

The Settlement and Social Services Department is very diverse. It provides settlement services for newcomers to Canada, programs and services for seniors and the community-at-large. Settlement specific services and programs such as orientation and informational workshops, information and referral, form-filling, one-on-one needs assessment, settlement counseling, tax clinics and group activities are offered to assist newcomer adults and youth settle into their new life in Canada. Services and programs for seniors focus on health and fitness, cultural arts and music, building social networks and education. Seniors are provided with one-on-one support services such as information and referral, form-filling, interpretation and translation. Programs and activities for the community-at-large are also available and promote community input, engagement, networking, education and awareness. Settlement and Social Services are available at three locations, including 23 Grange Road 720 Spadina Avenue and 4920 Yonge Street. Staff is able to provide services in Cantonese, English, Farsi, Mandarin, and Spanish.

culture and environment through the Language Instruction for Newcomers to Canada (LINC program), while refugees and Canadian citizens acquire their language skills through English as a Second Language (ESL) and Citizenship Preparation classes. Registration for classes takes place at the 23 Grange Road location while the Child Minding Centre and additional classrooms are located at our 334/336 Dundas Street location.

## MUSIC & ARTS SCHOOL

University Settlement's Music & Arts School has provided a wide range of high quality educational arts programs for over 90 years. The School delivers music and dance to the community by providing both individual lessons and group classes. The philosophy of the Music & Arts School is that the arts are a right, not a privilege and that lessons and classes be available to everyone, regardless of age, ethnicity, talent, disability or ability to pay. Qualified staff and teachers are professionals whose skills relate to performance and teaching and are highly committed to the communities we serve. Our regular student concerts give students performing opportunities that are low stress and family-



# A YEAR IN REVIEW: WHAT'S BEEN HAPPENING WITH US

*Festivals, music concerts, New Year celebrations, town hall meetings and appreciation dinners are among a few events that happened at University Settlement in 2012. Here you will find more about what happened, who was involved and how it all unfolded:*



## CULTURAL NEW YEAR CELEBRATIONS

The Lunar New Year Celebration was held on February 4th with many seniors in attendance. The Celebration included a dragon dance to celebrate the Year of the Dragon. Volunteers and instructors, past and present, were on hand from the Seniors Department to help out with the calligraphy station and Chinese riddle booth. The event drew in more than 300 community members with elected officials Olivia Chow and Adam Vaughan on hand to celebrate the occasion.

On March 25th University Settlement hosted the annual Iranian New Year Celebration – **NOROUZ** for our Iranian newcomer clients. The festivities were held at the North York Central Library with community

members, partners and newcomer clients in attendance. The event was a great success with over 100 people present.

## BLACK HISTORY MONTH & WOMEN'S HISTORY MONTH CELEBRATIONS

Black History Month and Women's History Month were celebrated and highlighted through a series of posters, print and social media displays in February and March. Highlights included an informational series on Women in Music and African-Canadian Entrepreneurs.

**EARTH DAY** was on April 20th, 2012. University Settlement partnered with staff from St. George the Martyr Church, Art Gallery of Ontario and OCAD and cleaned up Grange Park. Clients, students and Art Gallery goers were encouraged to participate in beautifying our city and getting Grange Park ready for spring. This annual tradition is long standing and the community gets involved by picking up debris, foliage and winter remnants.

During the summer, the **SWIM 1910** event brought swimmers together to raise funds for University Settlement. The event raised more than \$1,500 for programs and services. The winner, Meagan Renihan, swam 45 lengths and 9 yards in only 19 minutes and 10 seconds! Our sponsors were able to provide goodies for participants including a gift basket from AVEDA,

Art Gallery of Ontario family memberships, gift cards from the Harbourfront Canoe and Kayak Centre, the Fifth Grill and Terrance and the Rivoli.

**THE GRANGE FESTIVAL** is a family event that is hosted in Grange Park annually in August. In 2012 the Festival was threatened by rain but the committee decided that "it never rains on us!" so it was business as usual! Thanks to the Kiwanis Club of Casa Loma the Festival continued and about 3,000 families, neighboring summer camps, students from OCAD as well as many locals dropped by to listen to musical performances, watch various community acts, play games and enjoy tasty food including free sno-cones! Like every year, community vendors were invited to promote and showcase themselves at our community tables. The Employment and Training Department got involved and reserved 10 tables for the Self Employment Development participants who owned their own businesses. Volunteers from International Financial Data Services (IFDS) helped when the weather started to turn sour in the afternoon – they helped to migrate the events and games to our gym and the festivities continued there until 4pm!

Just like the previous year, and the year before that, **NEWCOMER IDOL** contestants took to the stage during the Grange Festival. Finalists were selected after the July 26th auditions officiated by a panel of independent judges. Contestants performed before the community and the judging panel consisting of two Music & Arts teachers and the Manager of the Out of the Cold Department. In its third year, Newcomer Idol offers the opportunity for newcomers to showcase their musical talents to our community. Five contestants were selected to perform and the winning performance was...Chie

and Yoshi Kaminari! They are a very talented duo who sing and play sitar and didgeridoo. Congratulations to them and all of the Newcomer Idol contestants!

As the days went on, the seasons did too. At the end of September the annual **MID-AUTUMN FESTIVAL AND KARAOKE FUNDRAISING BANQUET** got our seniors involved and they helped raise money for programs and services as well as for the United Way. More than 120 seniors attended the event which included dinner, traditional mooncake and fruit dessert.

In November, 162 children from various community centres attended the **WE CARE** event. This special event, coordinated with Workplace Resource and Herman Miller, brings together seven design firms from different parts of Toronto and allows their staff to get involved in their community by putting on artistically driven "work stations" where children are given an opportunity to learn, design and create works of art. Youngsters made gifts for their loved ones in our gym, had pizza in our auditorium and were given loot bags as they said their farewells.

On April 29th, 2012 University Settlement presented its 3rd **FESTIVAL OF MUSIC & CULTURE**. This fundraising event took place at the Glenn Gould Studio and featured Canadian violinist Adrian Anantawan. The program also featured performances of Music and Arts School students and faculty, along with performances that represented the diversity of the community by University Settlement.

*Opposite Page: Bernice Au,*

*Main Image: Kiddie Zone.*

*Inset Images, Top to Bottom: Tiina Kiik, Yalda Festivities, Norouz celebrations, Maia Poon.*





VOLUNTEERS
& AWARDS

Our volunteers choose to work for us without pay or other compensation. We rely on our volunteers to provide direct and in-direct services to our community. There are numerous ways in which volunteers give back to University Settlement. From arts and cultural festivals to assisting in our homeless shelter on the weekend or helping seniors learn to use computers; every minute a volunteer spends with us they are helping us make a difference in our community. We would like to thank our volunteers for their time and contribution.



Aidong Dong	Damian Chan	Kevin Wong	Muoi Tran	Siu Wah Kwan
Al Gladstone	David Liu	Kid Yee Chow	Nada Husain	Stephen Hu
Aleen Tangsubutra	De Rong Xu	King Cheung Mak	Natasha Bartels	Steven Tam
Amir Sabouhanian	Duvaughn Martin	Kohei Yamada	Nicole Bellamy	Su Fen Sun
Anca Serbanescu	Ekatrina Moltchanova	Konstance Kon	Omid Sangary	Subramaniam
Andrew Au	Elham Gholam Hosseini	Koon Kei Ng	Othniel Cundangan	Kandaiyapillai
Anna Gowans	Fung Ping Lau	Kristine Odunlam	Pai Sze Lum	Susan Ng
Anne Hung	Ganesh Annamalai	Lai Yee (Bernice) Au	Pamela Yee	Tak Tung
Anne Spencer	Gary Ka	Lan Lou	Parham Adiban	Tenzin Tsering
Babette Burrell	Ghazal Amiri	Lan Zhen Huang	Penny Ning	Tim Wah Cheung
Bao Kun Lin	Ghazaleh	Lauree Torres	Ping Kong Li	Truc Nguyen
Bernad Meehan	Bozorgmanesh-Fard	Lillian Li	Ping Li	Tungsten Jiang
Betsie Young	Guang Lin Xiong	Lisa Connolly	Po Kam Sit	Venus Onay
Bo K Bae	Heather Chan	Lisa Yang	Po Ming Liu	Vincent Faria
Brandon Ruttan	Helen Wong	Loy Yu Chan	Priscilla Sahayam	Wan Lei Wei
Calum Gillespie	Hoi Tran	Luca Gallo	Pritha Karmaker	Wesley Chin
Casey Dorrell	HuiKai (Kyle) Zhou	Lydia Kwok	Qian Cheng	Will Zhang
Ce Wang	Irene (Kin Wa) Lau	Majorie Chan	Robert Cook	Xi Chun Li
Cheng Liu	James Wong	Maria Yim	Rong Xiao (Lucinda) Fang	Yan Pang Gong
Chiu Shun Ng	Jennie Lim	Mark Zhu	Saeid Hassanein	Yi Sun
Chiyoko Tomii	Jennifer Moore	Marilyn Wilcoxon	Sarah Brasil	Yin Zhang
Christine Young	Jian Xun Guo	Mei Lam Chu	Sherisse Campbell	Yingyi (Gloria) Gao
Chuan Ching Liang	Judy Quan	Mei Yiu (May) Lee	Shu (Bruce) Lam	Yiu Chun (Tony) Chow
Chuen Lin Wun	Julianne Hoi-Ching So	Melenie Hardie	Shuang Ju Tan	Yu Lan Ding
Chung Ling Cheng	Kai Ling Lin	Min Kang	Shuet Kiew Ng	Yuk King Lo
Clarissa Wong	Kamila Miller	Ming Chi (Michael) Tse	Shui Tak Chong	Yun Hua Gu
Cuu Ly	Kathy Le	Monica Hsu	Shuk Yee Yue	Zhi Xin Xu
Dabbie Lau	Keron Brembridge	Monique McIntyre	Sinh Hue Khiem	

Every year at University Settlement the Scholarship Committee meets and plans for the Investing In Our Community Scholarship award. Volunteerism has been a tradition at University Settlement. In 2012 we honored two volunteers who have found innovative and creative ways of volunteering their time and making a difference to the people who walk through our doors. The Investing In Our Community Scholarship award is a way for us to say “Thank You” and to offer financial assistance to those who live in the Greater Toronto Area, are over the age of 17, plan to or are attending an educational institution or training program and demonstrate financial need.

2012
INVESTING IN OUR COMMUNITIES
SCHOLARSHIP AWARD WINNERS

Lisa Marie Yang
Keron Brembridge

INDIVIDUAL
DONORS

University Settlement makes it easy for individuals to give back to their community. Individuals can contribute funding on many levels and University Settlement would like to thank them for supporting the programs and services that we offer. Our donors play a very important role in the way that we serve out community. We truly appreciate their generosity.



Rana Alabdulghori	Michael Dunnell	Yen Chee Lee	Kam Loo Po	Xuhui Wang
Philip Anisman	Judy Erdelyi	Gabriel Lengyel	Lucy Poon	David A. White
Alvaro Araya	Yi Hua Feng	Frederick Tsun Leung	David Prendergast	Marilyn K. Wilcoxon
Agnes Asada	Sander Freedman	Frederick Tsun Leung	Agnes Elizabeth	Christina Wong
John Lynn Baker	Darrel Gonya	Kit Tak Leung	Propper	Jason Wong
Jamela Baksh	Paul Greenwood	Aasta Levene	Margaret Ruth Proter	Margaret Wong
David Baque	Subir Guin	Kwong-Chiu Li	Diana Quon	Yuk Fun Wong
Ashley Barron	Andrew Hackett	Yuen Wing Li	Stefan Randstrom	Alice Wong-Rettig
Leif Becker	Martha Hardy	Chuan Ching Liang	Linda Rapson	Xiao Huan Wu
Stephen Bishop	Ron Hatton	Jennie Lim	Nonglak Regular	Hin Lung Yam
Guixin Cai	Joan Heeler	Po Ming Liu	James Renihan	Pik Wun Rose Yam Li
George Cameron	Laraine Herzog	Xin Wen Liu	Dorothy H. Rideout	Anne Yardley
Tom Cannon	Mary Higgins	Alex Lloyd	James Roy	Kuan Ji Ye
Xiulian Shirley Cao	Ogata Hitomi	Lawrence Lo	Reeta Roy	Janet Yee
Joseph & Angela Cesar	Tory Hoff	Michael Lo	David Scandiffio	Chai Chu Yong
Fee Hung Chan	Anita Hong	Qing Shun Lu	Maria Serrenho	Bessie Young
Mimi & Colin Chan	Shawn Allan Hood	Chun Moy Lui	Jimmy Seto	Shar Chong Young
Fan Yu Chang	Marie Hori	Pai Sze Lum	May Seto	Toby Young
Fook Yum Chau	Crystil Hu	Sau Ngo Ma	Lei Shi	Lo Chun Yuan-Fu
Lilian Chau	Ben Hui	Diane Marrow	Hsi Li Shih	Shuk Yee Yue
Ling Siu Chau	Lek-Mei Hui	Kaya McGregor	Iryna Shnitsar	Shuk Yee Yue
Siu Mei Chen	Them Banh Huynh	Mirjana Medved	Joan Sim	Facundo Zapata
Joanna Cheng	Vi-Quoc Huynh	D'Amato	Paul Skrinjar	Wang Zhen
Rose Ro Sai Cheung	Soo Ing	Xia Qing Mei	Dave Smith	Keqin Zheng
Kimberley Chin	Robbie Innes	Shoshana Mezelski	Barbara Sniderman	Tatyana Zhilinsky
Kid Yee Chow	David Jackson	Ruth & Eric Miller	Flora Jeanne Soley	
May Queen Chow	Natasha Johnston	Yue Oi Mo	Jacob Stoller	INDIVIDUAL DONORS
Tony and Lucinda Fang	Wing Kong	Helen Morris	Jeff Strasburg	- IN KIND
Chow	Peter Kulaga	Mitra Nabavi	Sandra Tam	
Yuen Ming Chow	Wai King Kwan	Amy Ng	Janice Tang	William Berinati
Maria Chung	Le Lang La	Chun-Chiu Ng	Winnie Tang	Beverley Carret
Hilary Clark	Julie Lam	Jeannie Ng	Ali Tauheed	Victoria Everett
Sheri Clark	Main Lam	Kwok Yee Ng	Neil Taylor	Marcia McClung
Adam Colangelo	Mei Yiu Lam	Suet Kiew Ng	Cam Nhung Tram	Debra Shime
Vera Compton	Check Lam Chan	Bill Nguyen	Fung Lau Tse	Owen B. Shime
Dennis Cornelis De	Fung Ping Lau	Isabella Nixtorf	Pearl Tso	Anne Spencer
Jonge	Quentin Lau	Frank O'Hara	Helena Tsoi	Jeff Strasburg
Brian Cox	Daniel Lee	David Olds	Sun Moon Tung	Jim Valentine
William Robert Davis	Miao Hung Lee	Donovan & Grace Olds	Germaine Urquhart	Peter Yardley
Linh Do	Samantha Lee	Poh Ong	Tim Uuksulainen	
Gerald Dreger	Sau Chu Lee	Wai Yin Pao Lai	Yue Wai Hing	

# BUSINESS & INDIVIDUAL DONORS

## FOUNDATIONS

J.P. Bickell Foundation  
Larry Grossman Foundation for Kids  
Minstrel Foundation for Music & Arts Advancement  
TD Financial Literacy Grant Fund (SEDI)  
The Kiwanis Club of Casa Loma Charitable Foundation  
The McLean Foundation  
The Rainbow Foundation  
Tippet Foundation  
Toronto Star Fresh Air Fund

## FUNDERS

United Way of Greater Toronto  
**Federal Government**  
Citizenship & Immigration Canada  
Human Resources & Skills Development Canada  
Industry Canada  
Public Health Agency of Canada  
**Provincial Government**  
Ministry of Citizenship & Immigration  
Ministry of Community & Social Services  
Ministry of Community Safety & Correctional Services  
Ministry of Culture - Ontario Arts Council  
Ministry of Health and Long Term Care  
**Municipal Government**  
Children's Services  
Parks, Forestry and Recreation  
The Shelter, Support & Housing Administration  
Toronto Arts Council  
Toronto Employment & Social Services

## BUSINESS SPONSORS

Gluskin Sheff Associates  
Long & McQuade  
Wilson Vukelich LLP

## BUSINESS DONORS

Aveda  
Clover Insurance Brokers  
Harbourfront Canoe & Kayak Centre  
High Point Realty Ltd, Brokeage  
Kiwanis Club Of Casa Loma  
Larry Grossman Foundation For Kids  
Longboat Roadrunners  
New-Sense Geophysics Limited  
Ontario Power Generation Inc.: Employees & Pensioners  
R. K. Pharmacy Limited  
Rightmind Communications  
St. John's Music  
The Fifth Grill & Terrace  
The Institute of Chartered Accountants of Ontario

## BUSINESS IN-KIND

Ah Fong Food  
Buddha's Vegetarian Restaurant  
Cakeview Bakery & Café  
Charlies Meat & Seafood  
Chuang's Company Ltd.  
Dim Sum King  
Forestview Chinese Restaurant  
Glenn Gould School  
Hello Foto  
Hoi Tin Food Products Ltd.  
Jacky & Tiffany Enterprises Co Ltd  
Jubilate Singers  
Larry Grossman Foundation For Kids  
Lobster Island Seafood Co  
Lucky Moose Food Mart  
Mannarich Food Inc.  
Metro Supermarket  
Mocarona (Canada) Ltd  
My Market Bakery  
Royal Bar-B-Q  
Share The Music  
Sky Dragon Chinese Restaurant  
Thai Indochine Trading Inc.  
Tung Tung Dan Quen King Ltd.  
Young & Young Trading Co Ltd.

# FINANCIALS

## STATEMENT OF REVENUE AND EXPENSES

YEARS ENDED DECEMBER 31, 2012 AND 2011

	OPERATING FUND		SPECIAL FUND		TOTAL 2012	TOTAL 2011
REVENUE						
Federal government grants	\$	1,438,477	\$		\$ 1,438,477	\$ 1,560,165
City of Toronto fees		1,214,011			1,214,011	1,167,309
Fees for services		1,112,361			1,112,361	1,062,164
City of Toronto grants		617,093			617,093	601,644
United Way contribution		347,544			347,544	346,025
Provincial government grants		202,599			202,599	206,106
Fundraising and foundation contributions		117,619		6,209	123,828	121,379
Other		63,072			63,072	93,904
Rental income		47,862			47,862	35,133
Interest income		1,009		23,356	24,365	24,844
Productive Enterprises		17,965			17,965	12,203
Amortization of deferred contributions		541			541	4,924
TOTAL	\$	5,180,153	\$	29,565	\$ 5,209,718	\$ 5,235,800

EXPENSES						
Salaries	\$	3,570,390	\$		\$ 3,570,390	\$ 3,620,885
Benefits		523,425			523,425	507,980
Rent		261,667			261,667	255,448
Program Costs		242,546			242,546	255,446
Office		155,032			155,032	155,018
Other purchased services		74,080			74,080	84,996
Other		41,321		10,696	52,017	59,684
Food services		67,946			67,946	73,707
Insurance		62,157			62,157	60,583
Promotion and publicity		38,041			38,041	42,817
Audit and legal fees		26,705			26,705	33,625
Cleaning supplies		25,911			25,911	23,692
Recruitment and staff training		23,216			23,216	28,981
Amortization						4,924
Transportation		7,933			7,933	8,997
TOTAL	\$	5,120,370	\$	10,696	\$ 5,131,066	\$ 5,186,783
REVENUE OVER EXPENSES	\$	59,783	\$	18,869	\$ 78,652	\$ 49,017

# FUNDRAISING

We are committed to our community and to our supporters. In 2012 University Settlement set out to raise \$14,000 for United Way of Greater Toronto. With the help of staff, clients and volunteers the fundraising campaign was a resounding success!

UNITED WAY FUNDRAISER	
CN Tower Climb	\$ 2,031.00
Payroll	6,466.00
Special Events	4,731.61
	13,228.61
Board Member	780.00
Total Dollars Raised	\$ 14,008.61

# FACTS & STATS

21

concerts

446

performances

1295

audience members  
in attendance.

Music & Arts School  
enrolment increased by

30%

from September 2011  
to December 2012

Subsidy student numbers  
have risen by over

50%

# TWO

hiring events were put on by  
the Employment and Training  
department; more than:

140

attendees

&

6

employers  
present.

64

families registered for the *Toronto  
Star Santa Claus Gift Fun*, 111  
children of various ages participated.

14,752

kids served in our *After School Program*

12,226

dinners served in our shelter

4,238

individual music lessons provided

3,072

private swimming lessons taught

432

clients trained in our *Employment  
and Training Department*

60,000

people drop in to the gym  
annually for various recreational  
activities from 7 am until  
10:30 pm on weekdays and 9  
am until 5 pm on weekends.

59%

increase in  
*After School Program*  
participants and,

32%

Increase in  
swim program participants.

Due to overwhelming demand for  
our *Summer Camp*, we added a new

## BUTTERFLY CAMP

for children  
ages 4 & 5.

## A FEW OTHER HIGHLIGHTS

Parent Appreciation Day – March 20, 2012

OOTC Town Hall Meetings – May 6, 2012 and August 26, 2012

Music & Arts Scholarship Winners Concert – November 3, 2012

Gingerbread Day – December 13, 2012





See how University Settlement helps our communities learn and grow and how you can be a part of it at [universitysettlement.ca](http://universitysettlement.ca)

## LOCATIONS

23 Grange Road, Toronto ON  
M5T 1C3  
416.598.3444

720 Spadina Avenue,  
Suite 310  
Toronto, ON M5S 2T9  
416.977.8325

334/336 Dundas Street West,  
Toronto ON M5T 1G5  
416.408.4058 // 416.599.2497

4920 Yonge Street,  
2nd Floor  
Toronto, ON M2N 5N5  
416.218.8990



**United Way**  
Member Agency

Charitable # 119279412rr0001