



University
Settlement
FOUNDED 1910

ANNUAL REPORT 2024





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Settlement**
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Our Mandate

University Settlement helps individuals and families to learn and grow by engaging them in social, cultural, recreational and educational opportunities. Founded in 1910, University Settlement is committed to enhancing the quality of life of the people in the diverse communities we serve.

Our Vision

Our vision is a community that is safe and healthy, where individuals of all ages, from all social classes and cultures belong, mix freely and respect one another. In this place, people's basic needs are met, and they have the opportunity to grow and learn through participation in artistic, cultural, recreational, educational and employment opportunities.

Our Values

At University Settlement, we as Staff and Volunteers:

Value partnerships and teamwork

Operate with equity and fairness

Demonstrate responsiveness to community needs

Ensure accountability and transparency to our stakeholders

Respect and celebrate the diversity of our community

Work towards excellence in all that we do

Nurture the potential of all those with whom we interact



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Message from the **Board Chair**

The past few years have been challenging for many of Toronto's residents. Rising inflation and the cost of living have left many living paycheck-to-paycheck, making it harder to meet basic needs. In light of these challenges, the programs and services offered by University Settlement are more relevant and necessary than ever before.

As you'll see in the 2024 Annual Report, University Settlement continues to serve the community through a variety of programs, including settlement services, English language training, employment programs, a Music and Arts School, as well as programs for youth, seniors, and childcare. These offerings, along with many others, provide Toronto residents with the support they need to navigate and thrive during these difficult times.

Looking ahead, University Settlement remains steadfast in its mission to be the cornerstone of support and

growth in the community, always adapting to the changing needs of those we serve.

On behalf of the organization, I would like to express our deepest gratitude to the City of Toronto, the Government of Canada, the Government of Ontario, the United Way of Greater Toronto, and all our generous donors for their ongoing funding and support.

To all our loyal members, dedicated volunteers, and committed staff, University Settlement could not offer its diverse range of programs and services – or make the impact that we do – without you. Thank you!

Hannah Riordan
Board Chair





Message from the **Executive Director & CEO**

As we reflect on the year gone by, I am incredibly proud of the progress we've made in empowering our community and advancing our commitment to diversity, equity, and inclusion. At University Settlement, we remain dedicated to providing a wide array of programs that meet the evolving needs of our community. From subsidized daycare and enriching children's activities to our vibrant Music & Arts School, we continue to offer accessible, high-quality programming that serves individuals across all ages, backgrounds, and walks of life.

This year, we've been especially fortunate to receive funding from the Ontario Trillium Foundation (OTF) to conduct an Equity, Diversity and Inclusion (EDI) audit. This vital work is helping us assess and enhance our practices, ensuring that all members of our community feel represented, valued, and supported. As we move forward, we're committed to acting on the audit's findings, further embedding EDI into everything we do.

We are also grateful to OTF for supporting our mentoring program for the South Sudanese Parents of Southwestern Ontario Group. This program is helping to build a strong, supportive network for South Sudanese parents, empowering them with the tools they need to thrive and support their children as they navigate life in Canada. The impact of this initiative will continue to ripple through the community, creating lasting change.

In addition, we're excited to inform we concluded the negotiations with the Immigration, Refugees and Citizenship Canada (IRCC) for a proposal that will secure funding for the next four years. This funding will allow us to continue providing critical services to newcomers,

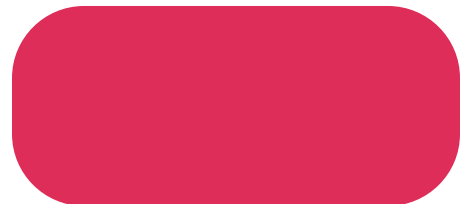
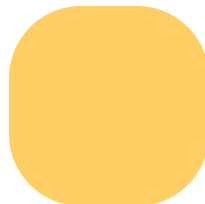
including settlement support, language training, and social services that ease the transition to life in Canada.

Our 83rd Annual Grange Festival, brought together close to 6,000 individuals from all walks of life. Supported by generous, long-term sponsors like IFDS, Kiwanis Club of Casa Loma, and Lucky Moose. We also received support from TD Bank for the festival this year, which allowed us to add more fun and excitement to the event. Our Grange Festival not only celebrates the richness of our diverse community but also showcases the power of inclusion. We're also grateful for the contributions of countless community organizations and volunteers who helped make this event a success.

Looking ahead, we remain focused on our mission to serve and uplift our community. We are deeply thankful to our generous funders, sponsors and donors, whose support is instrumental in providing vital services that break down barriers and help newcomers thrive. We also owe a great deal of thanks to our incredible volunteers, whose unwavering dedication is at the heart of everything we do.

To our community members, thank you for your continued trust and support. Your feedback and engagement are essential as we move forward together, striving to create an even more inclusive and vibrant Toronto.

Raymond White
Executive Director & CEO



Our Programs

University Settlement continued to expand the offering of services catered to the needs of our broad and diverse community in 2024. This annual report serves as a broad invitation to read about our commitment to keep building brighter futures and stronger communities through our programs during the past year.

Our staff dedicated themselves to the love of community by working relentlessly with passion, resilience, and inventiveness. We greatly enhanced the lives of our neighbours in Grange, Spadina, and North York, thanks to their efforts as well as the invaluable generosity of our funders, donors, supporters, and volunteers. We extend our deepest gratitude to all.

The combination of our three locations served a wide range of multicultural individuals, both newcomers and residents, and provided help in overcoming their daily obstacles. Additionally, we welcomed individuals into physical and intellectual activities, nourished and cared for the very young, and involved the seniors in social activities aimed at enhancing their mental and physical well-being.

We invite all our partners, clients, members, and supporters to join us as we embark on a new chapter. Together, we work to keep flourishing as a community while pursuing the vision and principles our organization has upheld for over 100 years.

Day Care

Nurturing Growth and Development

University Settlement Day Care offers comprehensive services for children from infancy to five years old. The facility features two well-maintained playgrounds, both overlooking Grange Park, and includes a private kitchen that provides daily home-cooked meals and snacks, in line with the Canada Food Guide.

Our Early Childhood Educators

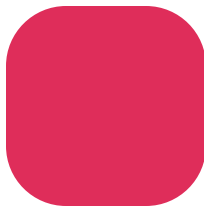
Our Early Childhood Educators are skilled, compassionate professionals committed to delivering a high-quality program that nurtures the social, cognitive, creative, emotional, and physical development of infants, toddlers, and preschoolers in our care. Throughout 2024, our educators continuously explored innovative and creative methods to offer engaging, age-appropriate programs. They fostered a supportive environment that encouraged self-expression, self-reflection, and self-regulation, while sparking children's imagination, curiosity, and intellectual growth.

Program Highlights

A mix of structured and spontaneous daily activities helped children grasp the concepts of cause and effect, develop hand-eye coordination, boost creativity, enhance literacy, and cultivate problem-solving and conceptual thinking skills. These activities are designed to support children's overall development in a variety of areas.

Diversity and Inclusion

Located centrally, our daycare serves a diverse community of families and staff, representing a range of cultures, languages, and backgrounds. We prioritize ensuring that all program areas are equipped with books, toys, materials, and supplies that reflect the rich diversity of our society, including various cultural, familial, and ability-based representations.



Canada-Wide Early Learning and Child Care (CWELCC)

In 2024, the Day Care participated in the Canada-Wide Early Learning and Child Care (CWELCC) system for the first full year. This participation resulted in a 52.75% reduction in fees for eligible children, making childcare significantly more affordable compared to 2022.

Support from Toronto Children's Services

Toronto Children's Services continued to support our program by providing financial assistance through Support Funds to help children requiring additional support in areas like language development, gross motor skills, and self-regulation. Additionally, Toronto Children's Services helped fund the purchase of new appliances for the Day Care, including a commercial range, dishwasher, washer, and dryer.



DAY CARE IMPACT STORY

Gabriel's Journey of Growth and Support

(Father of Gabriel, attendee of our Daycare Program)

"My son Gabriel has been attending daycare at University Settlement for the past 16 months, and my wife and I couldn't be more pleased with the care he's received.

Gabriel was born with a series of complex medical issues and continues to be closely monitored by his medical team at SickKids.

Every morning when I drop Gabriel off at University Settlement, I have peace of mind knowing that he is receiving the care and support he needs. The staff has far exceeded our expectations in working with Gabriel.

The University Settlement team, alongside the City of Toronto Children's Services, developed a personalized physiotherapy plan for Gabriel. He received dedicated one-on-one time with staff focused specifically on gross motor development, particularly helping him learn to walk. When Gabriel transitioned to the toddler room at 20 months, where walking is a part of the daily routine, he soon took

his first independent steps. We are deeply grateful to the infant room staff, who worked tirelessly with him, often going the extra mile even after he moved to the toddler room, to practice walking every day.

University Settlement went above and beyond to accommodate Gabriel's specific needs. The impact on Gabriel's life is clear, but it has also transformed ours. Knowing that he's cared for in the exact way he needs—by educators who truly love him and who provide enriching developmental activities—has given us the peace of mind we need as parents. With all the worries and doubts that come with raising a child, just knowing that Gabriel is in a safe, supportive environment makes all the difference. And now that Gabriel's little sister is starting daycare, we are confident she will receive the same exceptional care and attention."

Children's Programs

Building Skills, Confidence, and Community

In 2024, the Children's Programs at University Settlement continued to provide a vibrant and supportive environment where young learners aged 4 to 12 grow, explore, and thrive. Our Afterschool Programs, Day Camps and Aquatics offerings provided a nurturing, dynamic environment for children aged 4 to 12 to grow, explore, and thrive.

Grounded in our commitment to inclusion, safety, and fun, these programs were designed not only to support academic enrichment but to develop the whole child, fostering emotional intelligence, social awareness, and essential life skills that extend far beyond the classroom.

Afterschool & Camps: Learning Through Play and Exploration

University Settlement's Afterschool Program and Day Camps continued to spark imagination, creativity, and discovery for children throughout 2024. Throughout the year, children participated in a wide range of engaging,

age-appropriate activities that sparked curiosity and promoted hands-on learning. Weekly on-site swimming lessons built physical confidence and safety skills.

Swim Lessons, Reading Clubs, Sports, Arts & Crafts, Games, and More...

Children participated in on-site swimming lessons, joined reading clubs, explored their creativity through arts and crafts (including drama, mixed media, and advanced art workshops), and learned practical skills in baking and cooking sessions. They also enjoyed access to computer labs, conducted interactive science experiments, and stayed active through a mix of sports, games, and team challenges.

Live Events and Outings in the Community

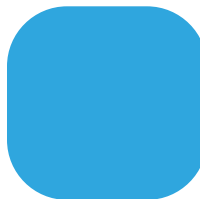
Beyond the regular programming, our Afterschool Program created memorable opportunities for children and their families through community engagement. Thanks to generous donations from Kids Up Front and other partners, we distributed close to 500 tickets to a wide array of live events and outings, including Toronto Maple Leafs games, Young People's Concerts, theatrical performances, magic shows, etc. Additionally, we provided 250 tickets to the Toronto Zoo and 100 passes to the Canadian National Exhibition (CNE), allowing children to experience the joy of summer.

These experiences have not only deepened our impact but have also reinforced the value of connection – between children, families, and the community. As we look ahead, we remain committed to expanding access to quality programming and ensuring that every child can learn, grow, and shine.



Quality You Can Trust: HIGH FIVE® Accreditation

In 2024, University Settlement proudly maintained its status as a HIGH FIVE® Accredited Organization. To achieve this acclaimed designation, our team worked very hard to ensure that the quality standards for children's recreation programs at University Settlement met or exceeded the criteria established by Parks and Recreation Ontario in safety, child development, and program delivery. Parents and caregivers can be confident knowing their children are participating in programs built on proven quality and care.



AFTERSCHOOL IMPACT STORY

A Letter of Appreciation from Jaimie & Adrian

(Parents of Loni, attendees of our Afterschool Program)

From the moment we joined University Settlement's After School Program, it has been a wonderful experience for our family. As working parents, after school care is a non-negotiable, and we are thrilled that this isn't just a place to spend time until evening. Instead, it offers rich opportunities for learning, growth, and fun. The structured yet flexible approach encourages our child to make new connections, solve problems, and grow in confidence.

What sets this program apart are the creative activities that keep my child engaged and excited, even after a long day of school. From arts and crafts to innovative science projects, there's always something new to spark her imagination. The weekly swimming lessons are a highlight! My daughter's love for the water has blossomed thanks to

the enthusiastic lifeguard team, while I appreciate them for teaching essential water safety skills.

The staff are truly exceptional – they understand kids and create an environment that my daughter eagerly anticipates each day. Their reliability is unmatched; I always know she is in safe hands, even when crossing busy streets in downtown Toronto.

Thank you, University Settlement, for being such an integral part of our community!

Jaimie & Adrian

Youth Programs

Empowering Tomorrow's Leaders

In 2024, University Settlement continued its commitment to youth empowerment through dynamic programs designed to refine essential skills, foster leadership, and provide the required support for young people to navigate life's challenges. These programs help shape resilient, independent individuals who are prepared to become the leaders of tomorrow.

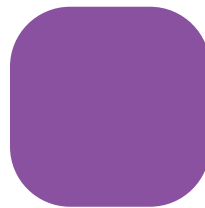
Youth Program: Education, Collaboration and Support

Through our Youth Program, we continued to invest in the growth and development of young individuals by providing leadership opportunities, skill-building workshops, and meaningful community involvement. For that purpose, we partnered with the University of Toronto's Alternative Reading Week to further educate their young people about University Settlement, engage the students in promoting our initiatives, and fortify the connections with the local community.

We also welcomed university students through placement opportunities and community projects. Students from York University played a vital role in enhancing programming by mentoring youth, assisting with supporting our Safe-Walk initiative, and helping deliver high-quality activities. These collaborative efforts have strengthened our youth programs and empowered young people to grow into confident, capable leaders within their communities.

LIT Program: Leadership and Community Engagement

Leaders in Training (LIT) is another youth program that University Settlement created in conjunction with our March Break and Summer Camp. While working with children in an urban environment, the program is designed to help teens between the ages of 14 and 17 hone their leadership, peer mentorship, professionalism, and communication skills. With the help of their peers and staff, the LITs received training in 2024 on how to organize games, sports, the arts, and other events. After completing our LIT program, many of the young individuals who were once campers were recruited as Camp Counselors.



Fitness & Recreation

Promoting Health and Well-Being for All

University Settlement is dedicated to offering affordable fitness, recreation, and aquatics programs that cater to the diverse needs of our community. Our goal is to provide a welcoming space where individuals of all ages and backgrounds can pursue their health and fitness goals, enhance their well-being, and engage in meaningful social activities.

Grange Fitness Centre

Our Grange Fitness Centre is a fully equipped facility that empowers members to reach their personal fitness goals.

Exercise Machines and Weights

The centre offers a wide range of exercise machines, weights, and fitness equipment, ensuring that individuals of all fitness levels can find something suited to their needs. We also offer personal training for members who want a one-on-one workout led by our experienced personal trainers.



Fitness Classes Led by Instructors

In 2024, and paired with individual workouts, members could also participate in various fitness classes led by experienced instructors, including yoga, strength training, flexibility training, aquafit, and the newly introduced Pilates classes. These classes catered to a broad spectrum of fitness interests and provided members with the opportunity to engage in group workouts for both physical and mental well-being. Numerous regular participants in our fitness programs encourage one another and keep returning each week, strengthening the sense of community at our center and attracting new members who are also seeking that shared experience.

Enhancing Physical and Mental Wellness

Drop-in Badminton, Basketball, and Lane Swim

To further enhance overall wellness, in the past year our fitness programs included opportunities for drop-in sports such as badminton and basketball, as well as lane swim times for those who wished to engage in lap swimming. These programs were designed to not only improve physical fitness but also promote mental wellness by offering an outlet for relaxation, fun, and stress relief.



Reduced Memberships for Older Adults, Youth, Students, and Corporate Partners

We offered reduced membership rates for older adults, youth, and students, enhancing our programs' accessibility so that individuals from all walks of life to benefit from our programs.

We also offered corporate memberships with reduced rates, for organizations that we partner with closely, such as OCAD. This incentivizes their staff and students to use our fitness centre and attend our fitness programs, which is in addition to the gym rentals that OCAD already has with us. This deepens the ties that we have with our community.

Punch Cards for Drop-in Sports

We introduced punch cards for badminton, basketball, and leisure swim, which allows members to pay for those parts of the fitness memberships individually. The success of punch cards means we are looking to introduce punch cards for more drop-in sports, and for other fitness programs, such as lane swim and aquafit.



Aquatic Programs

Our Aquatic Programs continued to be a cornerstone of our offerings, attracting a wide range of community members throughout the year. From swimming lessons and aquafit classes to leisure swims, the University Settlement pool served as a vibrant hub for individuals and families looking to stay active and engage with others in the community. Additionally, we offered subsidies to low-income families to help them access our swim program.

Our Swimming Lessons

Our swimming lessons program utilizes a modified version of the progression that the City of Toronto uses in their public swim lessons. Our program has more specified swim levels as opposed to the City's which provides a greater sense of progression and engagement.

Our Swim Instructors

Our swim instructors are required to have the same certifications as the City, and we additionally require them to get their Principles of Healthy Childhood Development High Five certification. This ensures our staff to be better equipped to accommodate a wide variety of children's needs.

Swim Meets

In 2025, University Settlement was proud to host and participate in several recreational swim meets. Our Settlement Sharks program provided children and youth with a platform to explore competitive swimming, develop their skills, and engage in friendly competition with other teams. This initiative has played a key role in fostering a sense of community, promoting physical activity, and helping young participants build lasting friendships.

Through our diverse fitness, recreation, and aquatics programs, individuals of all ages continue to benefit from University Settlement's support of their health, wellbeing, and sense of community. We are committed to ensuring that everyone has access to recreation and fitness to promote a happier, healthier community.



AQUATICS IMPACT STORY

The Value of Community Support: A Story of Resilience and Growth

Bogdan's story begins far from Toronto—in Ukraine, where he was forced to leave his home due to the devastating effects of war. Arriving in a new country with uncertainty in his heart, he soon found a place that would change everything: University Settlement.

"I'll never forget how University Settlement gave me a chance when I had very little experience," Bogdan recalls. "They saw potential in me—and that's how I began to grow."

That first opportunity turned into a life-changing journey. Bogdan became a certified lifeguard, then a swim team coach, where he discovered his passion for mentoring youth. His role expanded to include being an after-school program leader, allowing him to develop strong leadership skills, build confidence, and make meaningful connections with children and families in the community.

"University Settlement became more than a workplace—it became a place of growth, belonging, and purpose," Bogdan shares. "Here, I found not only my first job, but my voice and my future."

Through every role, Bogdan has given back with heart, helping young people feel supported and inspired—just as he once was. For him, University Settlement represents opportunity, resilience, and the incredible power of community.

"I will always remember that this place gave me a second chance at life—and a place where I could become the best version of myself." – Bogdan Molchanov

Music & Arts School

Empowering Creativity for All

At University Settlement, we believe that the arts are a right, not a privilege. Music and creative expression should be accessible to all, regardless of age, background, ability, or financial circumstances. Our Music & Arts School is committed to ensuring that every individual, from children to adults, has the opportunity to explore their passion for music and the arts in an inclusive, supportive environment.

Access for All: Breaking Down Barriers

Our commitment to accessibility is reflected in our approach to pricing. We offer lessons at significantly lower rates than for-profit institutions, making it easier for individuals across the Greater Toronto Area to participate. In 2024, we were proud to provide financial assistance to 26% of children and youth enrolled in our programs, with subsidies covering up to 80% of tuition fees. This support is vital in creating a diverse and inclusive community where everyone can thrive creatively, regardless of their financial situation.

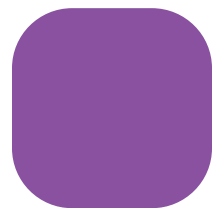
Our Exceptional Faculty

Our faculty is made up of highly skilled, passionate educators who are dedicated to nurturing talent, fostering creativity, and encouraging self-expression in a fun and safe environment. They not only teach music but also help build confidence, resilience, and perseverance in their students, creating a foundation for success both in the arts and beyond.

Lessons and Classes: A World of Musical Possibilities

We offer a wide range of individual lessons, including piano, strings, woodwinds, percussion, and voice. Our programs cover various music genres such as classical, folk, pop, and jazz, catering to diverse interests and aspirations.

In addition to individual lessons, we provide a variety of group programs that allow participants to collaborate and grow together. These include a popular children's choir, chamber music ensembles, early childhood music classes, ukulele groups, and dance classes. We also offer ear training, music theory, and recreational art classes to help students build well-rounded skills. With our low instructor-to-student ratios, we ensure each participant receives the attention and support they need to excel, whether they are pursuing music as a serious discipline or simply enjoying it for personal fulfillment.



A Legacy of Inclusivity and Creativity

As Toronto's oldest community music school, we are deeply committed to radical inclusivity and making our programs available to all. The Music & Arts School has long been a place where the community comes together to create,

learn, and enrich lives through music and creativity. This year, we continue to build on that legacy by providing an open, welcoming space where every voice and talent is valued.

We take pride in the role our school plays in fostering creativity, building community, and making music education a meaningful experience for all who join us.



MUSIC & ARTS SCHOOL IMPACT STORY

Shaun Lin's Journey: A Story of Musical Growth and Community Impact

Shaun Lin, a dedicated violinist, has been part of the University Settlement Music & Arts School for over 8 years. Under the guidance of esteemed violin instructors Wan Moubayed and Felix Flores, Shaun's passion for music and commitment to his craft have shone through, earning him recognition and numerous awards, including the Marshall Adam Golden Music Award and the Paul Greenwood Strings Award.

Shaun's perseverance and dedication to his studies have also led him to successfully complete his RCM Level 8 exam, and he is now preparing to meet the requirements for the RCM Level 9 exam. In addition, he is an active member of our Youth Chamber Ensemble, led by Alex Cheung, further honing his collaborative and performance skills.

Shaun's relationship with University Settlement extends beyond his personal achievements. He generously volunteers at the Music & Arts School, supporting important events such as Faculty Concerts, and giving back to the community that has helped him grow.

In reflecting on his journey, Shaun expresses his gratitude for the opportunities provided by the Music & Arts School, which he credits with fostering his love for music. He notes that participating in musical events like recitals and concerts at University Settlement has given him a sense of pride and achievement, fueling his passion for music. His involvement has also led him to join his high school's pit band and orchestra, where he continues to build new friendships and expand his musical horizons.

"Being given the opportunity to partake in musical events such as recitals and concerts at University Settlement has really brought me a sense of pride and achievement, revitalizing my passion for music. It has motivated me to seek out more opportunities in my personal life, such as joining my high school's pit band and orchestra, making new friendships along the way." – Shaun Lin

Shaun's story is a testament to the transformative power of the arts and the supportive environment fostered by the University Settlement Music & Arts School.

Language and Settlement Services

Empowering Newcomers to Succeed in Canada

In 2024, University Settlement continued to play a vital role in welcoming and supporting newcomers through our Settlement Services and Language Instruction for Newcomers to Canada (LINC) programs. Our team remains committed to easing the transition for individuals and families starting new lives in Toronto by helping them navigate the complexities of resettlement and integration.

Newcomer Settlement Services

Our multilingual Settlement Services team provided one-on-one support and group programming to help newcomers overcome the challenges of adapting to life in a new country. Personalized settlement plans were developed to meet everyone's unique needs, helping them gain access to essential services and set achievable goals for their future in Canada.

We continued to offer individual settlement counselling, help with completing government forms and applications, assistance with tax filing and navigating benefit programs, translation and interpretation, referrals to community resources and orientation to life in Canada.

Our team delivered a series of informational workshops throughout the year on practical topics such as housing, employment, healthcare, banking, financial literacy, legal rights, and citizenship. These sessions not only equipped

participants with valuable knowledge but also encouraged connection, peer learning, and social integration within the community.

Language Instruction for Newcomers to Canada (LINC)

Language is key to building a life in a new country. Our LINC program continued to provide free, government-funded English classes to permanent residents and protected persons, offering a welcoming space for students to improve their English skills while gaining confidence and community connection.

Students engaged in spoken and written English instruction tailored to real-life communication, and cultural orientation to Canadian values, customs, and public life. The LINC program included enrichment activities, (conversation cafés, digital literacy in our computer lab, and writing workshops). We offered a Portfolio-Based Language Assessment (PBLA) to track individual progress and support goal setting. The LINC students shared how their improved language skills helped them secure employment, pursue education or training, and feel more connected to their new home.

Our Settlement and Language Services helped newcomers navigate their journey with confidence, gain the tools they need to thrive, and build lasting relationships within our vibrant community.

Beyond the Classroom: Enriching the LINC Journey at University Settlement

At University Settlement, language learning for newcomers goes far beyond textbooks and classroom walls. Through



the federally funded LINC program, students not only built essential English skills — they also gained confidence, cultural awareness, and community connections that help them thrive in their new environment.

The activities provided real-life opportunities to practice language, explore Canadian institutions, and feel a sense of belonging.

In January, students embarked on an educational field trip to Queen's Park, home of Ontario's Legislative Assembly. This trip aligned directly with LINC curriculum themes around government, civic responsibility, and preparing for Canadian citizenship.

In February, more than ten LINC students volunteered at our Lunar New Year celebration, a vibrant cultural event



that brought together community members of all ages. Students took on meaningful roles — setting up the venue, distributing food, and interacting with guests — all while using English in real-world contexts. Their participation not only supported the event's success but also reinforced their sense of agency and contribution to their community.

In April, students enjoyed a more relaxed but equally enriching outing to the University of Toronto campus. As they strolled through the historic grounds, they practiced vocabulary related to nature and colours, reviewed grammar, and discussed academic culture in Canada. For many, it was an inspiring introduction to post-secondary education — and a reminder of what's possible in their new home.

These experiences are a vital extension of the LINC program at University Settlement. They bring learning to life, foster friendships, and empower newcomers to actively participate in the community — one step, one conversation, and one connection at a time.

SETTLEMENT IMPACT STORY

From Uncertainty to Purpose: A New Career Path through Settlement Support

When Hyowon Kim first came to University Settlement in July 2023, she was at a crossroad. She was a single mother in downtown Toronto with two teenage kids, employed at an unsatisfactory job, and searching for a fulfilling new path.

Through one-on-one career counselling with our Korean-speaking settlement counsellor, Hyowon explored new pathways, including her growing interest in elder care. Our team provided her with comprehensive guidance on the training and certifications needed to become a Personal Support Worker (PSW), information on volunteer opportunities, and support with navigating college applications and financial aid.

With encouragement and ongoing support, Hyowon enrolled in the PSW program at Anderson College,

completed her studies, and began volunteering in long-term care. Today, she is proudly working as a PSW at Belmont House Long-Term Care, building a career that aligns with her values and supports her family.

"At first, I didn't know how to start the job I wanted to do. But with your help, I found the courage to finish my studies. Now I'm working in a place I've always dreamed of. Thanks to Suna Yoo and University Settlement, I've started a fulfilling second chapter of my life."

Hyowon's story is one of many that reflect the life-changing impact of personalized settlement support — helping newcomers build confidence, navigate systems, and achieve their goals in Canada.

Seniors Programs

Fostering Wellness, Belonging, and Lifelong Learning

University Settlement's Seniors Programs continued to provide vital services and meaningful engagement opportunities for older adults in our community. These programs were designed to meet the diverse needs of seniors — many of whom are newcomers — by offering culturally relevant, language-accessible, and socially enriching experiences that promote independence, connection, and well-being.

Our Seniors programs were made accessible, inclusive, and available in the multiple languages. We offered a range of services that include reliable information and referrals, translation, interpretation, and form-filling support. Individuals had access to practical learning opportunities in areas such as technology, Tai Chi, food and nutrition, and arts.

Seniors were encouraged to adopt healthy lifestyles through recreational, nutritional, and wellness activities. Additionally, participants gained self-confidence, strengthened their social networks, and acquired life skills. Our programs were an important resource to combat social isolation through peer relationships, mentorship, and community connection.

University Settlement counted with the collaboration of volunteers who improved the programs and cultivated community leadership within our Senior community.

Program Highlights

Seniors Active Living Centre (SALC)

The SALC program delivered 29 in-person activities and 4 online workshops, including:

- 12 food and nutrition sessions, 4 arts & crafts classes, and 13 intergenerational gardening workshops.
- 4 virtual health and safety workshops covering fraud prevention, digital safety, and navigating the Ontario health system.
- Over 6,300 one-on-one support sessions were provided to seniors — addressing housing, tax filing, healthcare access, and more, delivered in-person, virtually, and by phone.
- 21 dedicated volunteers supported programs, events, and peer assistance.



New Horizons for Seniors & Community Service Partnership (CSP)

These programs focused on educational, cultural, and digital literacy initiatives:

- 25 computer literacy classes, 12 Chinese music workshops, 51 choir practices, 41 Chinese dance classes, and 9 arts and crafts sessions.
- 59 workshops and outings for newcomer seniors exploring Canadian culture, history, and food.
- Hosted two major celebrations: Lunar New Year and Mid-Autumn Festival, bringing together seniors in joyful cultural connection.

Seniors Community Grant (SCG)

The SCG program offered diverse and consistent opportunities for seniors to stay active and engaged:

- 145 Tai Chi Kung Fu Fan classes, 10 nutrition workshops, 10 tech literacy sessions, plus monthly movie socials and 4 field trips to iconic local destinations like Niagara Falls and the Toronto Zoo.

By combining practical skills training, recreational outlets, and one-on-one support, University Settlement's Seniors Programs continue to create a space where older adults feel respected, supported, and empowered — helping them lead active, connected lives in our diverse urban community.

SENIORS PROGRAMS IMPACT STORY

Warming Heads and Hearts: Seniors Knit for a Cause

This past winter, seniors participating in University Settlement's Seniors Program turned their creativity into community impact by knitting 100 warm winter hats for those in need. Over five months, a dedicated group of seniors gathered weekly to knit hats — not only learning and practicing new skills but also bonding with peers and finding purpose in giving back. The result was a heartfelt donation to our partner agency, New Circles, which was facing an urgent need for winter accessories just as demand from clients was peaking.

On Friday, staff members Babak, Sabina, and Suna visited New Circles to deliver the donation in person. The timing couldn't have been better — the hats arrived during one of the busiest weeks of the season, when many individuals and families rely on New Circles for essential winter clothing.

"They expressed deep gratitude to our organization," shared one staff member. "It was clear the donation would make a real difference."

For our seniors, this project was more than just knitting — it was a way to contribute meaningfully, reduce isolation, and engage in a shared act of kindness. The initiative exemplifies the goals of our program: skill-building, social connection, and community engagement.

This is what aging with dignity and purpose looks like — and it's happening every day at University Settlement.

Social Services

Strengthening Community Through Connection, Education, and Empowerment

In 2024, University Settlement's Social Services programming continued to support individuals and families by fostering inclusion, well-being, and resilience across our diverse community. Designed to meet evolving needs, our programs blend community development, advocacy, and wellness initiatives that empower people to connect, learn, and thrive.

Our offerings included volunteer development and engagement, women's discussion groups, intergenerational activities and health and wellness sessions.

Educational Events, Resources and Free Workshops

We hosted a variety of educational events and resource fairs aimed at transferring practical knowledge and promoting civic participation. Through free workshops, our community members engaged in topics such as financial literacy, food and nutrition, digital and technological skills, career exploration and professional development, civic engagement and voting rights.

Recreational Programs, Socials, and Field Trips

Recognizing the importance of social connection in maintaining mental health, we also offered recreational programs that brought people of all ages together. Activities like board game socials, intergenerational book clubs, and community field trips encouraged dialogue, mutual learning, and relationship building.

By creating safe, inclusive, and engaging spaces, our Social Services programs play a vital role in reducing isolation, promoting wellness, and helping community members gain the tools and confidence to lead empowered lives.

Partnership Initiatives

University Settlement has established multiple formal partnerships with community organizations to facilitate seamless service delivery for our clients with diverse needs in the area of Language, Settlement, and Social Services.

Our partnerships with Access Employment, Housing Help Centre, and Career Foundation enable us to refer clients to various services and assist them in navigating the system. Additionally, we provide our services at itinerant locations

such as the Toronto Public Library Board, The Community Place Hub, Working Women Community Centre - Victoria Park Hub, YMCA, and LOFT Community Center. We also work closely with Seneca College, Centennial College, JVS Toronto, COSTI, George Brown College, and TDSB - City Adult Learning Centre by providing student internships, helping the students gain first-hand experience working in the settlement and social services environment.



SOCIAL SERVICES IMPACT STORY

Lin Tian – From Newcomer to Canadian Citizen

Lin Tian first connected with University Settlement in March 2017, shortly after arriving in Canada as a newcomer. Facing the challenges of immigration at midlife and with limited English, Lin found herself overwhelmed by the complexities of adjusting to a new country. Yet on May 6, 2024, she proudly became a Canadian citizen — a milestone she credits in part to the support she received through our Social Services program.

"I want to sincerely thank all the staff at University Settlement, especially social worker Jimmy Lam, for the incredible help they've provided to me and my family," Lin shares.

New to Canada and unfamiliar with the language, Lin found even everyday tasks daunting. "It took me three months before I felt comfortable going out alone," she recalls. Simple things like understanding letters from the government or navigating public transportation were major hurdles.

When she turned to University Settlement for help, she found not only information and support, but compassion. "Jimmy became someone I could turn to whenever I didn't understand something — whether it was filing taxes,

reading government notices, calling the CRA, writing to my OW caseworker, or applying for citizenship."

Lin speaks with deep gratitude about how Jimmy and other staff consistently supported her with patience and kindness. "There were so many things I couldn't do on my own. Without the help of these social workers, I might not be here today."

She credits the presence of supportive social services like those at University Settlement as vital to the success and well-being of newcomers:

"With the help of agencies like this, new immigrants like me can build stable lives and live peacefully in Canada. I never had the chance to say these things before, but today, I want to say them out loud. I truly hope University Settlement continues to grow and help more people like me."

Lin's journey is a powerful reminder of how crucial settlement services are — not just in navigating systems, but in building confidence, community, and a sense of belonging in a new home.

Employment and Training

Supporting Pathways to Financial Independence

Securing meaningful employment is a vital step toward stability and self-sufficiency for many individuals in our community. In 2024, University Settlement's Employment and Training program continued to empower job seekers with the tools, skills, and confidence needed to succeed in today's workforce.

Our team provides one-on-one career counselling, job search assistance, and skills training that help clients navigate the evolving job market and overcome employment barriers. We work closely with each participant to create tailored strategies that align with their goals, background, and interests.

Customer Service and Call Centre Certificate Program

At the core of our employment initiatives is our intensive, four-week Customer Service and Call Centre Certificate Program. Designed to build both technical and soft skills, the program includes hands-on training in a computer lab, in-depth customer service and communication workshops, real-world workplace simulations, ongoing career coaching and job search support.

Graduates benefit from six months of post-program job retention support, which helps them adapt to new roles, overcome workplace challenges, and build long-term career success.

By combining practical training with continued mentorship, this program has helped participants strengthen their employability, gain workplace confidence, and take meaningful steps toward economic independence.

Navigating Next Step Program

The Navigating Next Step Program supports individuals into building long term self-sufficiency.

This free 8-week program for individuals on Ontario Works provides one-on-one online counselling and coaching to give individuals the tools required to achieve their life goals.

The program provides the required help to individuals experiencing isolation and mental health issues, unemployment, and difficulty navigating services, access to food, housing, and financial support.

The participants are coached in improving their skillset and provided guidance to look for volunteer work and find employment.

Special Projects

Funded by the Ontario Trillium Foundation

In 2024, University Settlement successfully implemented two transformative projects through funding from the Ontario Trillium Foundation (OTF). These projects significantly enhanced our internal capacity and expanded our role as a community mentor and advocate for equity.

Building Organizational Resilience Through EDI (Resilient Communities Fund)

With generous support from the Resilient Communities Fund, University Settlement undertook a comprehensive Equity, Diversity, and Inclusion (EDI) initiative aimed at strengthening our internal systems and advancing equity across all aspects of our work.

With the support of an external consultant, this rigorous process included in-depth stakeholder consultations, surveys with staff, clients, and board members, policy reviews, and focus groups. The findings provided us with a clearer understanding of our organizational culture and identified both strengths and areas for improvement where systemic barriers may exist.

In response to the audit, the consultant worked closely with our leadership team to develop a robust EDI Action Plan. This plan outlined clear, measurable goals to integrate EDI principles across governance, hiring, service delivery, and community engagement. A detailed implementation timeline and accountability framework ensured that the plan is not only visionary but actionable.

This foundational work also informed the creation of our new EDI Strategic Plan, which formalizes equity and inclusion as core organizational values and strategic priorities. With this plan in place, University Settlement is well-positioned to deliver more responsive, equitable, and inclusive services, while fostering a workplace culture grounded in respect and fairness. These outcomes

strengthened our capacity, deepened staff and community engagement, and reaffirmed our commitment to integrity and inclusion.

Organizational Mentorship for South Sudanese Parents of South Western Ontario

Funded by the Ontario Trillium Foundation's Youth Opportunities Fund (YOF), University Settlement served as an Organizational Mentor to the South Sudanese Parents of South Western Ontario, a grassroots, youth- and family-focused group. This reflects our shared commitment to building sustainable community leadership and increasing access to culturally relevant supports for newcomer and racialized families.

The mentorship initiative provided tailored support in both operational and strategic areas and assisted with grant compliance. We also ensured that project activities were aligned with funding goals and timelines.

Our partnership extended into technical support and coaching to enhance the group's ability to implement impactful initiatives for South Sudanese youth and parents. Through regular consultations, resource-sharing, we helped to build the internal capacity needed for long-term sustainability and growth.

As we move into the next phase of this multi-year initiative, our focus will remain on empowering the South Sudanese Parents group to strengthen their governance structures, deepen community engagement, and increase their impact. This mentorship model exemplifies how established organizations can play a critical role in uplifting grassroots leaders, ensuring equity in access to funding, knowledge, and networks.

Events

at University Settlement

At University Settlement, diversity, equity, and inclusion are woven into the fabric of our identity. Every day, we honor and embrace diversity and inclusion in our activities. Our numerous annual festivals and celebrations offer opportunities for communities to gather and celebrate the traditions and customs of the diverse groups we serve.

83rd Annual Grange Festival

The 83rd Annual Grange Festival was a testament to our commitment to fostering an inclusive environment where diverse communities can unite.

This free, public outdoor fair showcased tables from all our community partners and social service agencies, catering to various groups. With nearly 6,000 visitors, over 25 partner agencies, and more than 106 volunteers and staff from University Settlement and sponsors in attendance, the festival truly thrived. Highlights of the festival were captivating performances by local artists, a plethora of activities suitable for all ages, and complimentary snacks for all attendees.

Despite its growth, the festival's core mission remains steadfast: to support children and families in our community. Thanks to sponsors including TD Bank, International Financial Data Services, Kiwanis Club of Casa Loma, and Lucky Moose, the festival successfully fulfilled its goal of providing an inclusive platform for the community, transcending economic, racial, and social barriers. We eagerly anticipate continuing to celebrate our diverse communities through this event for years to come.





We Care 2024

The annual We Care event has evolved into a beloved holiday tradition, holding significant importance for University Settlement and the communities we serve.

Since its inception, nearly 3000 parents and children have been brought joy by Miller Knoll through their annual We Care holiday parties hosted at University Settlement. The event helps children unleash their creativity while crafting holiday gifts for their families, teachers, and friends at various craft stations, staffed by volunteers from prominent design firms in Toronto. The event was brimming with pizza, treats, and special festivities that were enjoyed by both children and adults alike.

We Care serves as a wonderful testament to what can be achieved when everyone comes together. It would be challenging to find a holiday event that better exemplifies the spirit of giving. Our deepest gratitude goes to Miller Knoll and all the other design partners who have made this holiday season brighter for over 250 families this past year.



Nowruz 2024

Recognizing our roots as a nation of immigrants, we hold dear the diverse customs and cultures that enrich our collective heritage. To honor this, we hosted a festive lunch for all staff at our North York Office and engaged children in our Day Care in planting seeds, symbolizing growth and the arrival of spring. As an organization, we value the richness of our multicultural heritage and strive to foster an inclusive environment where all traditions are celebrated.

National Day for Truth and Reconciliation

As part of our organization's commitment to observing the National Day for Truth and Reconciliation, a presentation was organized in the foyer. This initiative aimed to provide context and raise awareness among our employees, visitors, and community members about the importance of this day and the history behind it. The presentation, circulated to all staff, played a crucial role in fostering understanding and reflection.



Lunar New Year 2024

University Settlement's 2024 Lunar New Year Celebration was a vibrant blend of cultural traditions and community solidarity. Over 400 guests, including local leaders and dignitaries, graced the occasion.

The event commenced with a heartfelt land acknowledgment, paying homage to Indigenous heritage, while welcoming speeches resonated with gratitude and optimism for the future. A focal point of the celebration was the ceremonial cutting of the Golden Pig, symbolizing the dawn of prosperity. The day unfolded with performances, ranging from lively lion dances to captivating martial arts demonstrations, each reflecting the cultural tapestry and unity of the community. The closing performance of the God of Wealth bestowed blessings upon all present, infusing the gathering with a sense of abundance and goodwill.

The Lunar New Year Celebrations served as a testament to our commitment to fostering cultural harmony and inclusivity within Toronto's diverse landscape.



Halloween Celebration

The Halloween Celebration was expected with enthusiasm by the children that attend our Afterschool Program and Day Care.

Day Care parents and agency employees distributed treats as the children joyfully paraded through Grange Park, bringing laughter, joy, and colour to the area.

The Afterschool program hosted a Halloween-themed week. The children had a great time decorating and preparing the pumpkins. After researching their favorite design in the computer lab classrooms, the older children cleaned up the pumpkins, drew the designs, and carved out a total of twenty-five pumpkins with the assistance of the staff. The little ones were given the chance to use their artistic abilities and creativity to paint twenty-five pumpkins as well.

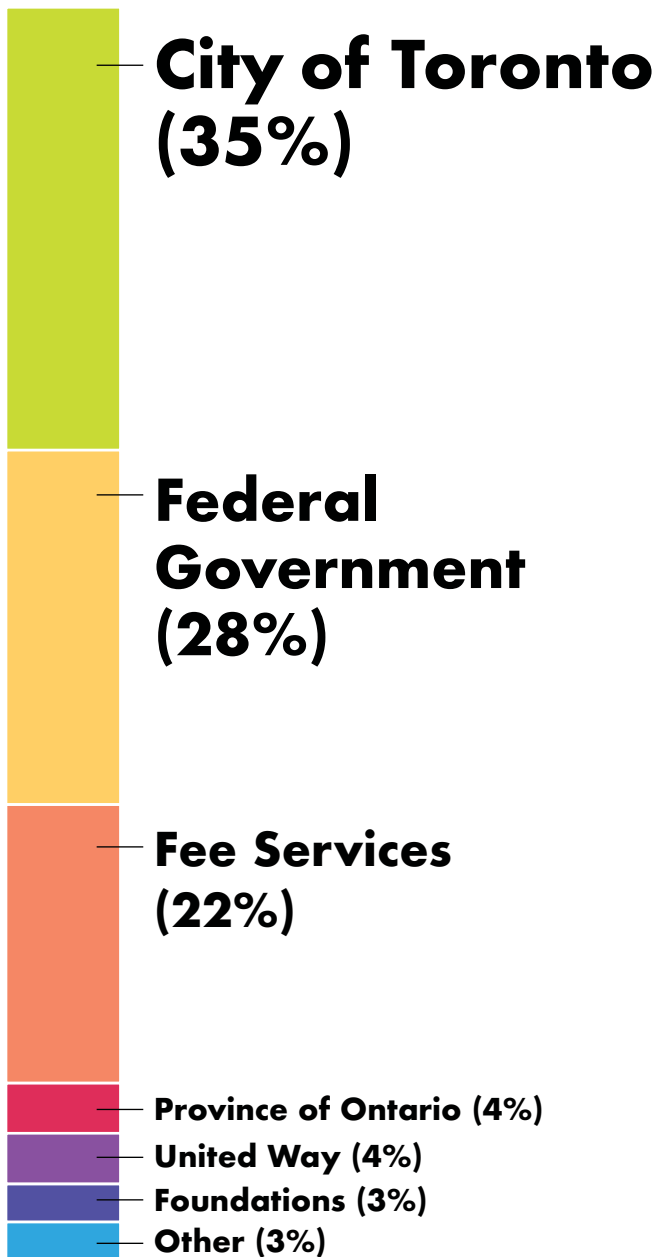


Statement of Revenue and Expenses

Year Ended December 31, 2024

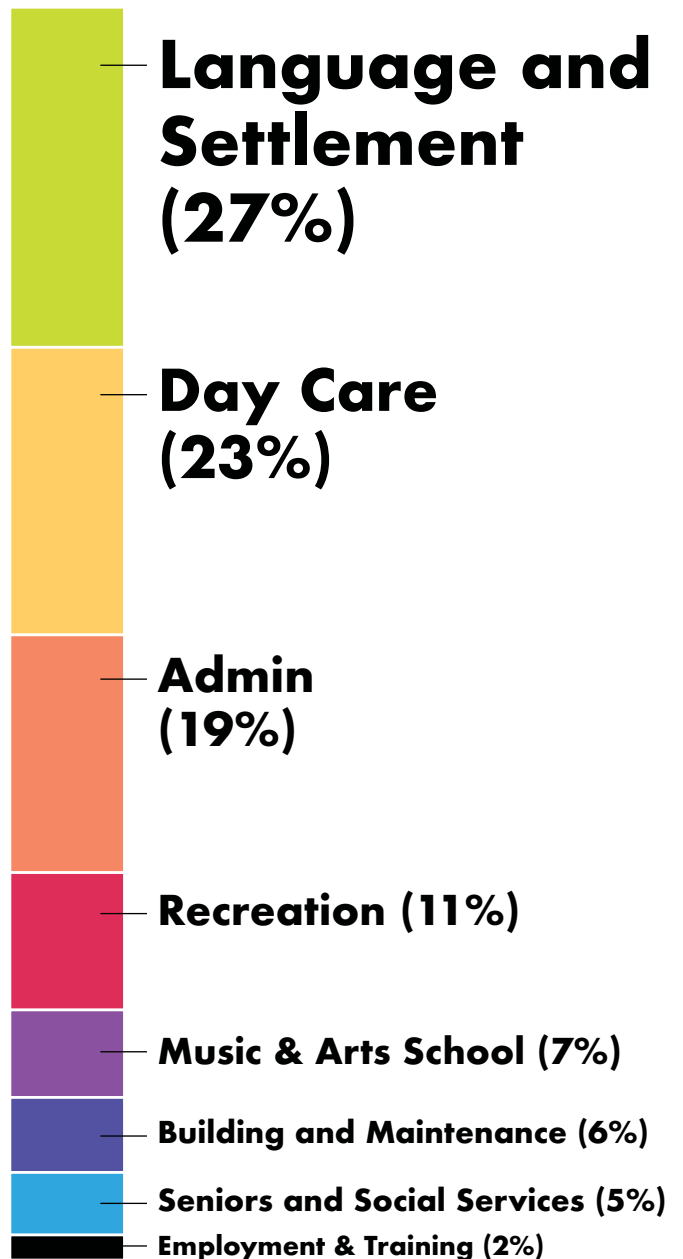
Sources of Funds (2024)

\$5,688,556



Uses of Funds (2024)

\$5,687,296



2024 PROGRAM Facts and Stats

190+
families

served by the
Children's Programs



Over
250 kids
participated in the
We Care event

Over
4000 kids
attended the
Grange Festival



850+
events and
sports tickets

given through the
Children's Programs



800+
lunches

provided to campers
and their families

450+
school pick-ups



27 **new admissions**
to the Day Care

16
different
languages
spoken

in Day Care (parents,
children, educators)



14
placement
students
(3 hired)
at the Day Care

91 virtual information
sessions for seniors

16 social and
cultural events
hosted for seniors

6000+
individual
counselling
sessions
for seniors

316
in-person
classes and
workshops
for seniors



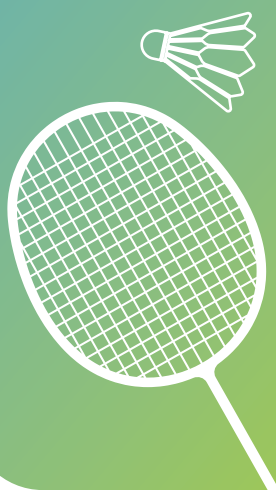
367 families attended swim lessons

2448
hours
of swim lessons



1350
aquafit and swim sessions

70 leadership and lifesaving training sessions



400
fitness classes

248
badminton sessions

492 Music & Arts School students enrolled

99 children and youth received subsidy



8657
training sessions

provided by the Music & Arts School



Over
140 free tickets
for concerts/performances (partnerships)



17 performances hosted
with over 900 attendees



68% of faculty
speaks a second language



3601
newcomers assisted

702
newcomers in LINC classes

176
workshops in 5 languages



30+
workshops for staff professional development

Board of Directors 2024-2025

Executive

Hannah Riordan

Board Chair

Mark Haan

Vice-Chair

Michelle Lin

Treasurer

Jeffrey Zhu

Secretary

Members

Andrew Massey

Dariusz Szypula

Georgina Kossivas

Gloria Er Chua

John Amardeil

Maureen Gans

Mark Van Ginkel

Myriam Gafarou

Ripudaman Jagayat

Sagun Vaidya

Sherry McLean

Sonya Gulati

Board Advisor

Andrew Lam

At Pleasure of the Board

Raymond White

Executive Director & CEO

"Serving on the Board of Directors at University Settlement allowed me to see the organization from the inside and support the leadership team in carrying out the strategic plan.

It was an opportunity to directly observe the influence the organization has on uniting the community by being present at the major events.

I witnessed the staff's devotion and commitment to servicing a thriving, diverse community that includes individuals of all ages.

It's an honor to serve as a member of the board."

- Mark Haan, Vice-Chair

Funders & Donors

Funders & Donors

Government of Canada

Immigration, Refugees and Citizenship Canada (IRCC)
Public Health Agency of Canada
Employment and Social Development Canada
Youth Employment and Skills Strategy

Province of Ontario

Ministry of Labour, Training & Skills Development
Development Ministry of Children, Community, and Social Services
Ministry for Seniors and Accessibility

City of Toronto

Toronto Children's Services
Community Services Partnerships
Toronto Arts Council
Toronto Employment and Social Services
Corporate Real Estate Management

United Way

United Way of Greater Toronto

Foundations & Corporate Donors

Ontario Trillium Foundation
The Maestro Foundation
Glenn Colborne Fund at the Toronto Foundation
Toronto Arts Council
TD Bank
International Financial Data Services (IFDS)
Miller Knoll
The Toronto Star Children's Charities
Kidsport Toronto
Lucky Moose
Canadian Parks and Recreation Association
Growing Up Healthy Downtown
Toronto Coalition for Better Childcare
Older Adult Centres' Association of Ontario
Longboat Runners
Kids Up Front Toronto
Second Harvest

Community & Arts Organizations

Kiwanis Club of Casa Loma
The Aga Khan Museum
National Ballet of Canada
Associated Chamber Music Players ACMP
Corporation of Massey Hall and Roy Thomson Hall
Sinfonia Toronto
El Ceibo Folklore

Individual Donors

Abbas Yaghooti
Alex Rwahwire
Allyson Baker
Andrew Currie
Andrew Lam
Andrew Wolf
Anne Holloway
Celine Cheung
Ceta Ramkhalawansingh

Clare Dale
Danielle Rombough
Dariusz Szypula
Deborah Fong
Dora Sarmiento
Hannah Riordan
Jeff Zhu
Jeffery Callender
John Amardeil

Joshua Grondin
Kasha Huk
Kyle Turner
Laraine Herzog
Larry Steinhauer
Linh Do
Lizz Bryce
Long Pham
Maggie Lam

Marni Binder
Mulaho Hassan
Neil Davis
Paul Greenwood
Raymond White
Susan Kingdom
Susan Sturman
Wan Lee
Wendy Youens

Volunteers

University Settlement is profoundly grateful to all our volunteers. Their time, commitment and passion helped us extend our programming in 2024 and was highly valued by our community. Thank you so much!

Grange Festival 2024

Aletzia Fattori
Alexia Christidis
Allen C Calderon
Amie Khondo
Amritpal Mann
Anastasia Papageorgiou
Andrew Lai
Anjola Sokunbi
Ankita Prabhakar
Ariana Fattori
Aurel Tako
Aya Hassan
Benedetta Parise
Bilquees Tunio
Carolina Atapuma
Carolina Schneider
Cassie Yao
Chloe Yip
Christina Lianos
Claudia Gomez

Daliya Holender
David Drew
David Luk
Dayna Nelson
Demitri Papageorgiou
Divine Mahoro
Don Kibblewhite
Eliza Breedon
Elvia Ku
Emily Chow
Fauzia Lawal
Felipe Cayres
Felix Hoang
Florin Ionica
Francesco Coccimiglio
Gabriel Barrera
Gianna Fattori
Heather Horner
Irene Pavlakidis
Iris Li

Ivana Kodrikova
Ivy Xu
Jessica Fattori
Jessica Nwange
John Bennett
Joseph Panganiban
Juliana Simoes
Justin Leal
Kashane Denton
Kathi Silke
Kavita Persaud
Kobi Okafor
Lauren Mathewson
Linh Hoang
Liza Mehtizada
Luke Ochangco-Ashby
Luna Guha
Maimuna Binte Kamal
Margaret Kang
Maria Fernandez
Maria Sipsis
Mark Haan
Matia Caicedo
Melody Gilanpour
Michael Ferguson
Michael Leal
Michelle Gardiner
Miguel Piedrasanta
Mohamed Lamine Khezihi
Neel Dave
Nellie MacNeil
Ngoc Tam Nhu Huynh
Nikki Pavlakidis

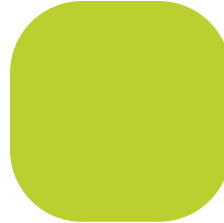
Noah Fattori
Nura Alam
Om Kumar Sunil Kumar Patel
Osase Omoregbe
Princess Gerez
Ralph Conforti
Regina Delazzari
Reza Kampf
Rod Minden
Samir Berdymbayev
Sanja Sikanja
Sarah Gumz
Scarlettel Piedrasanta
Shannon Bogue
Shayan Shirazi
Sofi Fattori
Sophia Georgopoulos
Sophia Lin
Stephen Henry
Steven Chavez
Suzanne Graham
Tamrat Abraha
Thao Nguyen
Tobias Kyewalabye
Tsenufiker Bekele
Umucyo Bizimana
Wahida Washim
Walter Jedrzejek
Weiwei Li
Wendy Xu
Wenjing Zheng
Zaineel Budhwani
Zhuo Ying (Luna) Su





Music & Arts School

Antonio Lin
Emily Liao
Andrew Wolf
Sandy Thorburn
Shaun Lin
Kallie Yap



Afterschool, Recreation and Aquatics

Raymond Sun
Nicholas Neill
Georgia Policicchio
Coco Yajaman
Deliah Richardson-Axon
Wendy Xu

Ivy Xu
Iris Li
Elien Meslin
Advaita Chakraborty
Chloe Yip
Justin Hoang

Isaac Hedges
Ana Katalina Moran

Language, Settlement, Seniors and Social Services

Sewon (Sabina) Lee
Ghazal Taheri
Azadeh Sadoughi
Targol Alirezaefar
Forough Ghorbani
Rosa Rostami
Fateme (Hengame) AhmadiNejad

Sewon Lee
Jung In Choi
Eunyoung Oh
Jungmi Byun
Kumiko Watanabe
Youngjung Cho
Suhhee Kim

Siyoung Kim
Sungwon Park
Kyungsook Lim
Myungok Kim
Kyungeun Kim



**University
Settlement**
FOUNDED 1910

23 Grange Rd.
416-598-3444

720 Spadina Ave. #218
416-408-4058

6075 Yonge St., 4th Fl.
416-218-8990

Charitable Number
119279412RR0001

CREATE CHANGE TODAY

At University Settlement, we're driven by the belief that everyone deserves a chance to thrive, irrespective of their circumstances. For over a century, we've been steadfast in our mission to establish a community hub where individuals of all ages can find the assistance they require to lead enriching lives.

Your contribution doesn't just help individuals; it enriches the entire community. With your generosity, University Settlement can extend programs to people experiencing financial barriers, ensuring accessibility for all. Consider a monthly donation today to leave a lasting impact.

**Join us in making a difference and learn
more about the impact you can create at:**
WWW.UNIVERSITYSETTLEMENT.CA/DONATE



Thank You to Our Funders and Supporters



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada